



Novel Coronavirus Community Updates

Frequently Asked Questions

Accessibility accommodations and Student Accessibility Services

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Office of Innovation and Economic Development and Foster Innovation Center program changes

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Resources and updates

Remote teaching resources from CITL

Remote learning resources from UMaine Online

Tools for remote work, teaching and learning from UMS Information Technology

U.S. Centers for Disease Control and Prevention Coronavirus Disease information

Maine Centers for Disease Control and Prevention Coronavirus Response

Maine Emergency Management Agency

Latest announcements from Maine Governor's Office

University of Maine System Information and updates regarding Coronavirus

Innovation partnership for COVID-19 response

UMaine science and medicine updates

Updated FAQs, April 23

Published: April 23, 2020

UMS launches Maine Welcome degree completion program, April 23

Published: April 23, 2020

UMS forms Fall 2020 Safe Return Planning Committee

Published: April 21, 2020

UMaine System Planning to Welcome Students to Campus For Fall of 2020

Published: April 21, 2020

UMS announcement on CARES Act distribution and fee adjustment policies, April 14

Published: April 14, 2020

Room and board, and other budget questions

Note: These UMaine/UMM FAQs are subject to change at any time. Please check this site regularly for the latest information as it becomes available. The most recent additions and changes are at the top of this page. Last modified April 22, 2020.

When will students know about CARES Act reimbursements?

The University of Maine System is developing a process by which CARES funds will be distributed to students across its seven campuses. Decisions as to methodology and process will be determined this week (the week of April 20) in hopes that funds can be distributed to students as quickly as possible. For the University of Maine, the amount in question (for students) is approximately \$3.8 million.

When will we get refunds?

The University of Maine System has announced [room and board adjustments and rebates](#) for residential students:

In an effort to minimize financial impact on students and families, room and board adjustments for those students who have checked out with their Residence/Student Life Office were posted to students' accounts based on an effective date of March 13, 2020.

Adjustments were posted to the students' existing account and reduced the amount owed. If the adjustment resulted in a credit balance, refunds were processed and disbursed to students.

The room and board adjustment process was completed by March 31, 2020.

The University of Maine System recommends that [students enroll in direct deposit](#) to expedite receipt of refund dollars. In the event you are unable to participate in direct deposit, the University of Maine System recommends reviewing and updating your refund address on MaineStreet.

Will there be refunds for student parking permits?

No.

What do you mean by family contributions?

Family contributions are what was paid above scholarships and financial aid. Students will be refunded a prorated amount for room and board.

Will we potentially be getting a refund back for the half of the semester we're not at UMaine? Or could that money be used for next year's tuition?

There is no refund for tuition. Classes continue this semester with varying modalities.