

First Year Student Success Initiative
Working Group Charge

Student success is central to UMaine's mission, values, reputation and fiscal health. Improving first-year student success is a major focus for Academic Affairs and Student Affairs in 2018-2019. On September 27, we launched the public phase of this initiative at a faculty forum (<https://umaine.edu/provost/academic-affairs-faculty-forums/>). The goal is to develop an integrated plan of actions that will result in improved first year student success as defined by first year retention. Improving student retention adds to the fulfillment of our mission and will allow for creative reinvestment of resources. Several working groups will explore different components of the challenge of first year retention as well as various strategies for improving first year student success. All the working groups will be guided by the same set of principles that are guiding the broader initiative: 1) Consider what UMaine can do (i.e., what factors are within our sphere of influence); 2) Take a multi-pronged approach (i.e., consider multiple strategies); 3) Learn from others (i.e., consider what other universities do to support student success); and 4) Be data informed (i.e., test assumptions against available data).

Working Group: Student Success Hub

Charge: Develop a set of recommendations about ways in which UMaine could develop a centrally located resource hub for students. The vision is a single location, virtual and/or in person, where students could come with questions/concerns and have them addressed no matter what the content area (e.g., financial, academic, social, health) and where they could receive advocacy, support, and referral services. As you carry out this work, please explore models developed at other universities that approximate or achieve this vision and consider the following questions:

- 1) What are the staffing and other resource needs?
- 2) How might this entity fit into UMaine's organizational structure?
- 3) How might this entity network with other resources (e.g., Counseling Center, Career Center, Writing Center, Student Financial Aid, etc.)?
- 4) How can Navigate, the new student success management system being piloted in the spring, be integrated with the hub?

Support

Development of the First Year Student Success plan is a high priority for the Divisions of Academic Affairs and Students Affairs. Therefore, the resources available through these offices are available to you to support your work. For example, units within the two divisions can provide relevant information and the Office of Institutional Research can provide data and analyses. In addition, modest funds can be made available to support the working group (e.g., funds for members to travel to another institution to learn about their practices). Requests for support should be directed to Robin Delcourt in the Provost's Office.

Timeline

The following is a rough outline of the timeline for this work. Specific dates will be developed in collaboration with the working groups.

November, 2018 – Working Group formed

January, 2019 – Progress report due; Representatives of all working groups meet for first initiative-wide convening

April, 2019 – Representatives of all working groups meet for second convening of all working groups

May, 2019 – Final reports and recommendations due