

# Novel Coronavirus Community Updates

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## Frequently Asked Questions

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## Resources and updates

Remote teaching resources from CITL

Remote learning resources from UMaine Online

Tools for remote work, teaching and learning from UMS Information Technology

U.S. Centers for Disease Control and Prevention Coronavirus Disease information

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Latest announcements from Maine Governor’s Office

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UMaine science and medicine updates

### Updated FAQs, April 23

Published: April 23, 2020

### UMS launches Maine Welcome degree completion program, April 23

Published: April 23, 2020

### UMS forms Fall 2020 Safe Return Planning Committee

Published: April 21, 2020

### UMaine System Planning to Welcome Students to Campus For Fall of 2020

Published: April 21, 2020

### UMS announcement on CARES Act distribution and fee adjustment policies, April 14

Published: April 14, 2020

## Updated FAQs, April 23

April 23, 2020

Coronavirus, UMaine and UMM updates

*Note: These UMaine/UMM FAQs are subject to change at any time. Please check the FAQ site for full information. The most recent additions and changes are at the top of this page for convenient review.*

[UMaine pass/fail questions update:](#)

### What is the academic standing policy (academic action) this semester?

Due to the unusual and challenging circumstances faced this semester amid the global pandemic, the University has relaxed its academic standing policy for the Spring 2020 term. As usual, students have been given the opportunity to improve their academic standing; however, fewer adverse actions will be applied in cases where students have not performed to their expectations.

### Has the Dean’s List policy been modified for Spring 2020 term?

Due to the unusual and challenging circumstances faced this semester amid the global pandemic, the University has modified its Dean’s List policy for the Spring 2020 term. The requirement that students earn 12 calculable credits to be eligible for Dean’s List has been waived. Instead, students will be eligible 1) if they earned Dean’s List recognition in Fall 2019 and have placed all of their Spring 2020 courses on Pass/Fail; or 2) if they have earned a minimum GPA of a 3.5, regardless of the number of credits taken, in Spring 2020.

[UMaine campus services for students and employees update:](#)

### How do I return rental textbooks to the University Bookstore?

1. Go to the [UPS website](#) and log in using these credentials:  
Username: RentalReturn  
Password: Textbook1
2. Click on “Corporate Address Book”
3. Scroll down and click “Show All”
4. Scroll down, choose “Returns” then click “Select”
5. Edit the “ship from” address
6. Enter your mailing information (leave “Company or Name” as is)
7. Select “Other Packaging” under packaging type
8. Enter the package weight
9. Leave “package dimensions” blank
10. Scroll down and click “Next”
11. At the bottom of the page, click “Ship Now”
12. A label will be created for printing. Print the label and place it on your package. Take the package to a UPS Store or call 800.742.5877 to schedule a UPS pick up.

