



# Coronavirus Community Updates

## Frequently Asked Questions

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## Resources and updates

Remote teaching resources from CITL
Remote learning resources from UMaine Online
Tools for remote work, teaching and learning from UMS Information Technology
U.S. Centers for Disease Control and Prevention Coronavirus Disease information
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Maine Emergency Management Agency
Latest announcements from Maine Governor's Office
University of Maine System Information and updates regarding Coronavirus
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### CARES Act Required Website Posting Information (UMM)

Published: May 29, 2020

### CARES Act Required Website Posting Information (UMaine)

Published: May 28, 2020

### UMS work and pay guidance, May 7

Published: May 08, 2020

### Advisory groups leading fall planning, April 27

Published: April 28, 2020

### CARES Act Distribution to Students Expected Week of May 4

Published: April 24, 2020

## Room and board, and other budget questions

*Note: These UMaine/UMM FAQs are subject to change at any time. Please check this site regularly for the latest information as it becomes available. The most recent additions and changes are at the top of this page. Last modified April 24, 2020.*

### When will students know about CARES Act reimbursements?

University of Maine System students will receive \$8.63 million in federal CARES Act payments, expected to begin the week of May 4. More information is [online](#).

### When will we get refunds?

The University of Maine System has announced [room and board adjustments and rebates](#) for residential students:

In an effort to minimize financial impact on students and families, room and board adjustments for those students who have checked out with their Residence/Student Life Office were posted to students' accounts based on an effective date of March 13, 2020.

Adjustments were posted to the students' existing account and reduced the amount owed. If the adjustment resulted in a credit balance, refunds were processed and disbursed to students.

The room and board adjustment process was completed by March 31, 2020.

The University of Maine System recommends that [students enroll in direct deposit](#) to expedite receipt of refund dollars. In the event you are unable to participate in direct deposit, the University of Maine System recommends reviewing and updating your refund address on MaineStreet.

### Will there be refunds for student parking permits?

No.

### What do you mean by family contributions?

Family contributions are what was paid above scholarships and financial aid. Students will be refunded a prorated amount for room and board.

### Will we potentially be getting a refund back for the half of the semester we're not at UMaine? Or could that money be used for next year's tuition?

There is no refund for tuition. Classes continue this semester with varying modalities.

