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Your I.T. Resource Guide

1 message

David Demers, Chief Information Officer <help@maine.edu>

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Reply-To: help@maine.edu

To: matthew.revitt@maine.edu



Colleagues,

In a [press release](#) outlining directives to the University Community earlier today, a call to complete plans to support continuity of instruction by March 23rd was announced. To support this effort, the US:IT team has produced a [resource guide](#) to inform students, faculty and staff on the tools and options available to support remote instruction, learning, and work. This guide focuses on the suite of tools the US:IT team and campus partners are prepared and able to officially support. When considering alternate tools, please consider the potential support needs of students as well as accessibility requirements and data security. We are available to consult with faculty and staff to assist with these planning efforts.

As the University continues with readiness plans for the impact of a potential widespread Coronavirus outbreak, we also wanted to raise awareness of the looming threat from cybercriminals who will leverage this health event to cause disruption or make a profit. Our primary goal is to maintain trusted communications with students and employees to offer updates and advice in the best interest of your health. All official communications from the University will be posted on the Health Advisory page available on each UMS campus website, including [the UMS healthy advisory website](#). If you receive email or other communications that direct you to take action, please verify such requests with the appropriate Health Advisory page.

Besides the potential for misinformation, we also expect cybercriminals to send emails containing attachments embedded with malware or links to malicious websites that

advertise relevant information, and an increase in phishing emails that spoof University officials requesting your credentials or other information. Furthermore, be wary of solicitations for donations as they may be from fake charities. Your attention and vigilance will serve to protect the University from these threats.

Should you have any questions or need assistance, please contact help@maine.edu or visit the [UMS IT Support site \(https://www.maine.edu/information-technology/support/\)](https://www.maine.edu/information-technology/support/).

Sincerely,

David Demers
Chief Information Officer



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