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First Year Student Success Initiative: Academic Support Services Working Group Charge

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First Year Student Success Initiative
Working Group Charge

Student success is central to UMaine's mission, values, reputation and fiscal health. Improving first-year student success is a major focus for Academic Affairs and Student Affairs in 2018-2019. On September 27, we launched the public phase of this initiative at a faculty forum (<https://umaine.edu/provost/academic-affairs-faculty-forums/>). The goal is to develop an integrated plan of actions that will result in improved first year student success as defined by first year retention. Improving student retention adds to the fulfillment of our mission and will allow for creative reinvestment of resources. Several working groups will explore different components of the challenge of first year retention as well as various strategies for improving first year student success. All the working groups will be guided by the same set of principles that are guiding the broader initiative: 1) Consider what UMaine can do (i.e., what factors are within our sphere of influence); 2) Take a multi-pronged approach (i.e., consider multiple strategies); 3) Learn from others (i.e., consider what other universities do to support student success); and 4) Be data informed (i.e., test assumptions against available data).

Working Group: Academic Support Services

Charge: Develop a set of recommendations about ways that our student academic support services can better serve first year students. Existing services include the Writing Center, Math Den, Academic Support Services for Student Athletes, the Tutor Program, and our three TRIO programs. As you carry out this work, please consider the following questions:

1. How do academic support services currently serve first year students?
2. What factors limit the services that are provided to first year students?
3. What are ways that services can be targeted to students who are most likely to benefit from them?
4. How can networking among academic support services be improved to better serve first year students?
5. How can Navigate, the new student success management system being piloted in the spring, be used as an aid in providing academic support services?
6. What essential services do not exist on campus?

Support

Development of the First Year Student Success plan is a high priority for the Divisions of Academic Affairs and Student Life. Therefore, the resources available through these offices are available to you to support your work. For example, units within the two divisions can provide relevant information and the Office of Institutional Research can provide data and analyses. In addition, modest funds can be made available to support the working group (e.g., funds for

members to travel to another institution to learn about their practices). Requests for support should be directed to Robin Delcourt in the Provost's Office.

Timeline

The following is a rough outline of the timeline for this work. Specific dates will be developed in collaboration with the working groups.

November, 2018 – Working Group formed

January, 2019 – Progress report due; Representatives of all working groups meet for first initiative-wide convening

April, 2019 – Representatives of all working groups meet for second convening of all working groups

May, 2019 – Final reports and recommendations due