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Matthew Revitt <matthew.revitt@maine.edu>

How to Navigate COVID-19 for Our Safe Return

1 message

UMS Academy <umsacademy@maine.edu>

Reply-To: umsacademy@maine.edu

To: matthew.revitt@maine.edu

Mon, Aug 17, 2020 at 4:49 PM

August 17, 2020



Guidance Scenarios Now Available

Dear Colleagues,



As we prepare to return to campus this fall, the challenges of maintaining a safe working and learning environment and coming [Together for Maine](#) may present some potentially challenging circumstances for each and every one of us.

Navigating these different scenarios can be confusing and requiring guidance how to respond in a variety of different situations. To meet the needs of employees, [a special scenario document](#) has been prepared for reference and to assist in finding our way through new and challenging times. We hope that it may prove beneficial.

De-escalation Training Now Available

To support each and every employee and promote the collaborative spirit required for a successful return to campus, your Learning and Organizational Development Team has designed training to assist in approaching situations that have the potential to escalate and

become uncomfortable.

Whether or not we encounter the exact circumstances for which this training was created, its contents are valuable in the development of helpful lifelong skills with a variety of practical applications. For your convenience, the training was created in convenient sections for easy access and reference.

[De-escalation Training](#) materials include:

The Causes of Escalation

Ways to Prevent Escalation

Having Conversations to De-escalate Situations (Contains scenarios to demonstrate application of de-escalation skills)

Tips on Accessing UMS Academy on Your Browser



Here are some helpful hints to assist in accessing De-escalation Training in UMS Academy:

Please login to your campus portal before clicking the link(s) to the training.

Hoonuit uses third-party cookies so your browser needs to be configured to allow cookies. For further assistance in checking your browser's settings in case of difficulty, here is [a handy job aid](#).

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