2020 Auburn Police Department Annual Report

Auburn Police Department

Jason Moen
Chief of Police, Auburn, Maine

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Dear Auburn Community,

The Auburn Police Department’s 2020 Annual Report showcases the amazing work the men and women of the department have accomplished over the past year. This report demonstrates the mission and vision of our organization. Our mission is to prevent crime and protect our community while our vision is to be community focused in all that we do. Expect excellence is not merely a slogan you see on the back of our cruisers. It is the standard that we hold ourselves accountable to as we deliver the best law enforcement service to our citizens while subscribing to our core values of Honor, Excellence, Loyalty and Professionalism. The men and women of the Auburn Police Department engage our community to foster positive and lasting relationships to improve our community policing service. Together, we continue to make the City of Auburn one of the safest places to live, visit, and raise our families. Our continued commitment to professionalism is affirmed with our ongoing pursuit of accreditation through the Commission on Accreditation for Law Enforcement Agencies, Inc., (CALEA) and the Maine Law Enforcement Accreditation Program (MLEAP). The Department has been accredited through CALEA since 2007 and received its fifth reaccreditation in 2020. Auburn Police Department is one of five law enforcement agencies in the state to have achieved national accreditation and the only agency in the state to achieve advanced accreditation status.

The men and women who represent our department are true professionals dedicated to serving the noble cause of policing. Their schedules mandate they work weekends, holidays and at night, while the majority of the community sleeps. They are willing to run towards danger while everyone else is running away. They risk their lives for people they have never met and will probably never know. They are true service-minded individuals committed to the welfare and safety of this community. They are fully aware of the authority, the power and the influence that has been entrusted to them and they do not take their responsibility lightly. As Chief of Police, I am immensely proud of and grateful for the work they do and the way they do it. I hope that as you read through the report, you see their passion, commitment, and love of what they do. I am very proud of their accomplishments in 2020 and excited for the opportunities in 2021.

Our Mission: To prevent crime & protect our community
Our Vision: To be community focused in all we do
Our Values: Honor, excellence, loyalty & professionalism
Our Motto: Expect excellence
POLICE OPERATIONS

The Auburn Police Department is a Nationally Accredited law enforcement agency with a total of 54 sworn officers and 7 civilian employees.

The APD has the following divisions:

Administration is responsible for the day-to-day operations of the agency, along with recruitment & selection, training, accreditation, financials, staffing, community and the overall efficiency of the department.

The Patrol Division is responsible for the overall protection of lives and property, maintaining law and order and responding to requests for service (emergency and non-emergency). Patrol enforces all criminal laws that are mandated by Federal, State or Municipal Government.

The Support Services Division is responsible for all functions that support the overall operations of the Police Department. These responsibilities include: drug enforcement, property/evidence, parking enforcement, special events, animal control, the Volunteers in Police Service (VIPS) Program, Project Lifesaver, fleet & equipment procurement and maintenance, traffic calming & enforcement initiatives, as well as the responsibility for the primary community policing efforts.

The Criminal Investigations Division is comprised of five Detectives, three School Resource Officers, on Court Officer/ Victim Liaison and a Sergeant. The Division is commanded by the Criminal Investigations Lieutenant. Together, this group is responsible for Criminal Investigations and Youth Services to include investigating all reports of violent crimes against persons and the investigations of all reports of property damage, theft, burglary and other non-violent crimes. In addition, the CID is also responsible for juvenile services, city business licensing, background investigations and serves as the liaisons with the District Attorney’s Office and all federal agencies. The Criminal Investigations Division is responsible for managing the community’s registered sex offenders.
2020 POLICE DEPARTMENT STAFF
STAFF LIST AS OF 12/31/2020

Jason Moen, Chief of Police
Timothy Cougle, Deputy Chief of Police

LIEUTENANTS
Anthony Harrington, Lt. - Support Services Commander
Benjamin Quinnell, Lt. - Patrol Commander
Barry Schmieks, Lt. - Criminal Investigation Commander
Scott Watkins, Lt. - Patrol Commander

SERGEANTS
Eric Audette, Sgt. - Professional Standards
Kristopher Bouchard, Sgt. - Patrol Supervisor
Jason Croft, Sgt. - Patrol Supervisor
Matthew Dailey, Sgt. - Patrol Supervisor
Matthew Elie, Sgt. - Patrol Supervisor
Christopher Hatfield, Sgt. - Support Services
Steve Gosselin, Sgt. - Patrol Supervisor
Jason Moore, Sgt. - Criminal Investigation Supervisor
Justin Richardson, Sgt. - Patrol Supervisor
Chad Syphers, Sgt. - Patrol Supervisor
Nathan Westleigh, Sgt. - Patrol Supervisor

DETECTIVES
Det. Eric Bell
Det. Nicholas Gagnon
Det. David Madore
Det. Marshall McCamish
Det. Terrence McCormick

PATROL OFFICERS CON’T
John Chamberlain, School Resource Officer
Donald Cousins, K-9 Officer
James Davison, Special Enforcement Officer/ACO
Derek Drouin
Sean Dyer
Thomas Ellis
Tyler Ham, School Resource Officer
Andrew Jarman
Matthew Johnson
Kenneth Jones
Joshua King
Nicholas Kyllonen
Dennis Matthews, School Resource Officer
Joseph Miville
Bryan Parker
Greg Pealatere
Deanne Peck
James Phillips
Gabrielle Powell
Paul Schroeder
Andrew Shute
William Soper
Joseph Tripp
Bernice Westleigh

CIVILIAN STAFF
John Banville, Parking Enforcement
Anna Brown, Court Officer / Victim Liaison
Chandra Elliott, Administrative Assistant
Steven Harmon, Crime Analyst/GIS Coordinator
Amy Kivus-Rouleau, Executive Assistant
Maegan Kyllonen, Information Assistant
Rebecca Lacasse, Support Services Technician

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At its core, employee recognition is the open acknowledgment and expressed appreciation for employees’ contributions to their organization. It could be a high-five for a job well done, a special shout-out during an all-hands meeting, or even a bonus for meeting a monthly goal. At the Auburn Police Department recognition can take many forms, but whatever the approach, it’s one of the most valuable areas a team can focus on.

The Secret Service recently presented "Certificates of Appreciation" to (L to R) Det. Nick Gagnon, Det. Dave Madore and Det. Marshall McCamish for their efforts above and beyond that led to the culmination of federal convictions in several, multi-state, crime sprees. The cases involved counterfeit credit cards and currency, return fraud schemes and identity theft.
Chief Jason Moen and the men & women of the Auburn Police Department are delighted to announce the following promotion.

Officer Justin Richardson has been promoted to the rank of Sergeant. He has served as a School Resource Officer and Patrol Officer. Sergeant Richardson will be assigned to the Patrol Division.

We are deeply proud of him and we hope you will join us in extending sincere congratulations!

Congratulations, Sergeant Richardson!
Auburn is a small city in south-central Maine within the United States. The city serves as the county seat of Androscoggin County.

Auburn, Maine, in Androscoggin county, is 30 miles N of Portland, Maine and 127 miles N of Boston, Massachusetts.
The following streets had 14 or more "reportable" crashes in 2020:

- Center Street | 160
- Mt. Auburn Avenue | 134
- Minot Avenue | 85
- Washington Street (N & S) | 76
- Turner Street | 68
- Court Street | 48
- Hotel Road | 31
- Spring Street | 17
- Main Street | 17
- Riverside Drive | 14

The Auburn Police Department conducted 4,474 traffic stops in 2020.

Here are some interesting facts:

Analysis shows that the majority of the traffic stops were on Tuesday (710) and Friday (822). Of the 4,744 traffic stops, 3,719 were cleared with a verbal warning issue. 18 resulted in an arrest.

The average MPH speeding violation was 18 MPH.

Analysis shows operators between the ages of 36 & 55 (1,372) had the highest number of citations. The second highest demographic was 26-35 (1,142); followed by 55 & up (709). Drivers under the age of 19 accounted for only 69 citations in 2020.

PD answered 25,763 calls for service in 2020.

2019 crime rate dropped 12% from 2018 mostly in thanks to our anti-shoplifting campaign which led to a 36% reduction in shoplifting.

PD conducted 976 traffic crash investigations. Failing to yield the right of way was the most common contributing factor in the crashes at 12.8%, improper backing was second at 8.5%.
The average age of a suspect involved with a UOF incident is 30 yrs old. This is down from an average age of 35 yrs old in 2019.

24% of UOF incidents were directly related to Assault complaints, 17% for citizens in mental health crisis, 10% for Disorderly Conduct complaints, 2% for Domestic Violence complaints and 10% for warrant related cases.

44% of suspects involved in UOF incidents were ultimately arrested.

Only 7% of UOF incidents were the result of an officer’s self-initiated activity.

20% of all force used against citizens was for the purpose of an officer defending himself/herself or another person.

33% of the physical force incidents were a result of officers taking a citizen into Protective Custody and or applying Emergency Restraint. Protective Custody/Emergency Restraint UOF incidents as a total percentage of the department’s UOF incidents remains unchanged from 2019. In 2019, we experienced a sharp increase in these types of incidents.

6 UOF incidents resulted in the involved citizen sustaining minor injuries. Abrasions and complaint of pain being the primary injury.

4 police officers reported injuries as a result of UOF incidents. One officer required hospitalization.

38% of all arrests where physical force was used took place during the hours of 6:00pm-6:00am.

Based upon the analysis, the 12.9% decrease in the number of UOF incidents from 2019 to 2020 is primarily due to the overall decrease in physical arrests. The decrease in arrests is attributed to national pandemic that has dramatically reduced officer’s self-initiated activity throughout the year, especially activity that creates direct contact with the public, such as traffic stops, field interviews and proactive enforcement details.

It is difficult to project what the lasting effects of the pandemic will have on the departments overall calls for service including our self-initiated activity. The analysis shows that there are no patterns or trends requiring modification of the UOF policy or UOF training.

INTERNAL AFFAIRS

In 2020, the agency received eight citizen complaints. The eight citizen complaints were for minor policy or rule violations and were investigated at the Watch Commander level. Of the eight, five were cleared as “Unfounded” indicating the officer’s action were within policy. One was cleared “Exceptionally”. This was an anonymous complaint that could not be thoroughly investigated, followed up on or verified without more information that was not provided. Two of the complaints were “Sustained”.

In addition to the citizen complaints, the Auburn Police Department conducted three Internal Affairs Investigations. The three Internal Affairs investigation that were conducted involved rule violations and or misconduct. Each was investigated by a trained IA investigator. All three Internal Affairs investigations were cleared as “sustained”.

An analysis of the UOF incidents for 2020 show:

- The average age of a suspect involved with a UOF incident is 30 yrs old. This is down from an average age of 35 yrs old in 2019.
- 24% of UOF incidents were directly related to Assault complaints, 17% for citizens in mental health crisis, 10% for Disorderly Conduct complaints, 2% for Domestic Violence complaints and 10% for warrant related cases.
- 44% of suspects involved in UOF incidents were ultimately arrested.
- Only 7% of UOF incidents were the result of an officer’s self-initiated activity.
- 20% of all force used against citizens was for the purpose of an officer defending himself/herself or another person.
- 33% of the physical force incidents were a result of officers taking a citizen into Protective Custody and or applying Emergency Restraint. Protective Custody/Emergency Restraint UOF incidents as a total percentage of the department’s UOF incidents remains unchanged from 2019. In 2019, we experienced a sharp increase in these types of incidents.
- 6 UOF incidents resulted in the involved citizen sustaining minor injuries. Abrasions and complaint of pain being the primary injury.
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BIAS BASED POLICING ANALYSIS

Bias based profiling is the practice of targeting an individual(s) for enforcement action based solely on a trait common to a group. This includes, but is not limited to, race, ethnic background, gender, sexual orientation, religion, economic status, age, cultural group, or any other group identifier.

Several datasets are analyzed and compared when conducting the profiling review. Enforcement data is analyzed and compared with city demographic data (2019 Census) to ensure that enforcement action levels are comparable to demographic levels. Enforcement data is determined by three data sub-sets, Physical Arrests, Criminal Summons and Traffic Citations. Citations are further broken down into civil charges issued and warnings issued. Citizen complaints are also reviewed to discern if a pattern of biased behavior exists.

The Auburn Police Department’s enforcement activity, when compared to the communities’ demographic makeup, has remained relatively consistent over the past several years. This is true even with a significant spike in the overall crime rate in 2018 and a crime reduction in 2019. The projected 2020 crime rate for Auburn is 25.63%.

There does continue to be a disproportional rate of enforcement action within the African American sub-set that is not directly proportional to the overall reported demographic makeup of the community. However, for 2020 the data does shows a decrease in this disproportionality. For 2020, enforcement activity involving the African American subset represented 8.9% while that group made up 1.35% of the city’s population. In 2019, the enforcement percent was 10.9% with African Americans making 2.4%. Enforcement activity among the Hispanic sub-set rose slightly from 2.9% in 2019 to 3.25% in 2020. The Hispanic sub-set represented 1.5% of the community’s population in 2019 but now represents 2.0%. Enforcement activity among the white subset rose from 86.4% in 2019 to 86.8% in 2020. All other demographic areas measured remained essentially the same.

An anti-shoplifting campaign was credited with a crime reduction rate in the community in 2019. This same campaign was also believed to have contributed to the increase in enforcement activity among the African American subset for that year. The anti-shoplifting campaign directed staff to make physical arrests in all reported adult shoplifting cases as well as a public information campaign regarding shoplifting and the impact on the city’s crime rate. For 2019, 73% of all shoplifting arrests were committed by nonresidents coming to the community to commit crime, specifically retail crimes. In addition, 17.2% of all the arrests for shoplifting in 2019 were identified in the African American category. The anti-shoplifting campaign was suspended for most of 2020 due to the national pandemic. Physical arrests needed to be curtailed to accommodate jail capacity.

The overall crime rate in Auburn did decline in 2020, dropping from the projected 27.17 in 2019 to a projected rate of 25.63 for 2020. This is a 5.67 % decrease (Note: this is a preliminary number that will not be confirmed by the state until later this year). The 2020 decrease in the crime rate is likely due to reduced police contacts and other restrictions relating the pandemic. Likewise, the small reduction in our enforcement activity within the African Americans subset appears to be from the suspension of our shoplifting campaign. A review of citizen complaints and Internal Affairs cases show that the Auburn Police Department did not receive any complaints during 2020 bias based policing.

The analysis in this review demonstrates that there were no other identifiable patterns or specific trends to indicate that bias based policing exists within the agency.
Auburn Police Department: A nationally-accredited agency with continued commitment to excellence.

The Auburn Police Department has a longstanding commitment to excellence. One of our proudest accomplishments is our legacy of national accreditation through the Commission on Accreditation for Law Enforcement Agencies (CALEA).

The APD was approved by the Commission for another 4 years of "Advanced Law Enforcement Accreditation" through CALEA!

Our sincere thanks to the men & women of the Auburn PD, who work day-in and day-out to uphold the very highest standards of law enforcement excellence.

Questions about CALEA?
Contact the APD’s Accreditation Manager, Liz Allen
LAllen@auburnmaine.gov | 307.333.6601 X2070
In October, Chief Moen, got to spend some time with Momentum’s Special Olympics Golf Team and the Navigators Group. These athletes worked on their game all season only to have the golf tournament cancelled due to the pandemic. Chief was honored to present the athletes their achievement certificates.

Law Enforcement and Special Olympics have had a very close relationship for over 30 years and we love any opportunity to spend some time with and to cheer on these amazing athletes.

During June, our officers were concerned that our community's kids were hearing a narrative that the police can't be trusted. Our officers decided that they needed to cool the narrative and the idea for Operation Ice Cream was hatched.

Officers were so committed to the idea of hitting some of the neighborhoods with ice cream that they were willing to pay for the ice cream out of their own pockets. The Boss said no, it was a great community policing idea that we could use department funds for.

Officers came in on their own time and hit the streets blaring ice cream truck music. We handed out A LOT of ice cream and had a great time getting to know our residents.
We remember and we salute the officers who gave the ultimate sacrifice in the performance of their duties. Their courage and their steadfast service to the Auburn Police Department and the City of Auburn will never be forgotten.

Officer Rodney (Rocky) Bonney (right) drowned in the line of duty on April 6, 1981. He died while trying to rescue a young man who had fallen into the Androscoggin River while riding his bicycle across the trestle/foot bridge. Officer John Perrino also dove into the Androscoggin and attempted to save both Bonney and the young man, but was unable to. He managed to get ashore and was pulled from the water. When Florian’s Market was relocated, a park was built on its site. The park has been named “Bonney Park.”

Officer Norman Philbrick died in the line of duty on July 7, 1949. Fire crews from our sister city were called in to assist with a large fire. While Officer Philbrick was directing traffic, two fire trucks rounded the intersection at the same time, crushing him to death. Officer Philbrick’s duty weapon was bent during the impact. Officer Philbrick’s weapon is displayed at the Auburn Police Department as a reminder of the ultimate sacrifice he gave to the citizens of our city.
CONNECT WITH THE AUBURN POLICE DEPARTMENT

Make a difference in our community and join the best law enforcement agency in Maine.

60 Court Street, Auburn, Maine 04210 | Address
207.333.6650 | Telephone
207.333.3855 | Fax
A nationally accredited law enforcement agency
Emergency | 9-1-1
Web | www.auburnpd.com
Non-Emergency | 207.784.7331 (press 1)

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