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UMS_COVID-19 Announcements_UMS Technology Resource Update

University of Maine System

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University of Maine System

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UMS Community Guidance

- For Everyone
- For Students
- For Employees **New ▲**
- For Travelers **New ▲**

UMS Campus Specific Information

- University of Maine
- University of Maine at Augusta
- University of Maine at Farmington
- University of Maine at Fort Kent
- University of Maine at Machias
- University of Maine at Presque Isle
- University of Southern Maine
- University of Maine School of Law

Public Health Resources

- Maine Center for Disease Control — Coronaviruses
- CDC Coronavirus (COVID-19) Information

Announcements

- Chancellor Malloy: Our Continued Commitment to UMS Employees
April 3, 2020
- Student Fee Adjustment and Rebate Policy by April 15
April 1, 2020
- Chancellor Malloy: Celebrating Commencement During the COVID-19 Pandemic
March 30, 2020
- Pass/Fail Options Extended At UMS Universities
March 25, 2020
- Chancellor Malloy: We're All in This Together
March 24, 2020
- Mills Administration, Public Higher Education Systems Coordinating Response to COVID-19
March 24, 2020
- Identifying University Resources and Materials for the COVID Response Effort
March 23, 2020
- Chancellor Malloy: Full Pay Commitment to Regular Employees Through April 4
March 19, 2020
- Universities Inventorying Resources for Maine's Coronavirus Response
March 19, 2020
- Universities Transition Employees To Remote Work Thursday, March 19
March 18, 2020
- UMS To Continue Paying Federal Work Study Students
March 18, 2020
- Spring Break Extended Two Days: Classes Resume March 25th
March 18, 2020
- Chancellor Malloy: Working Remotely and March 25 Start of Classes
March 18, 2020
- Room and Board Adjustments and Rebates
March 17, 2020
- Chancellor Malloy: Focusing on Faculty and Staff Needs
March 17, 2020
- UMS Technology Resource Update
March 16, 2020
- Chancellor Malloy: Event Restrictions On Gatherings and Other Updates
March 12, 2020
- Student Room and Board Refunds: UMS posting guidance before Noon on Wednesday, March 18th
March 12, 2020
- Travel Assistance Hotline for UMS Employees and Students
March 11, 2020
- Chancellor Malloy Message on Transition to Online Instruction
March 11, 2020
- University UMS COVID-19 Directives prohibit non-essential university air travel, opens residence halls for spring break, sets March 23 deadline for continuity of instruction planning
March 10, 2020
- Novel Coronavirus (COVID-19) Information University of Maine System
March 9, 2020
- Students and Employees Urged to Update Emergency Contact Information
March 8, 2020
- UMS COVID-19 Guidance on University Travel for Business and Personal Travel
March 5, 2020
- UMS Guidance for International Travelers
March 4, 2020
- Governor Mills Convenes Coronavirus Response Team
March 2, 2020
- Travel Monitoring and Prohibitions: University Travel to Italy Prohibited
March 1, 2020
- We're Making Plans to be Ready for Coronavirus
February 28, 2020

UMS Technology Resource Update

16
MAR 2020

Colleagues,

As the entire University community wrestles with the impact of COVID-19 on our campuses and beyond, we continue to explore ways to leverage technology resources to facilitate continuity of instruction and business operations. Last week, we announced the availability of a series of resource guides on the www.maine.edu website. We would like to inform all faculty and staff of the most recent updates that have been made to these guides which are summarized below.

- **Please help encourage students to sign up for Direct Deposit**
The University is encouraging **ALL** students to sign up for Direct Deposit to ensure timely processing and distribution of funds. This includes workstudy students who receive paychecks as well as students who will be eligible for refund payments for housing and meal plans. We have posted new visual guides to walk students through the direct deposit registration process. These resources are posted on the 'Update Account Information' page: <https://www.maine.edu/information-technology/support/update-account-information/>. Please help distribute this information to student groups you or your teams may have access to.
- **Internet Access for Students and Employees**
The [Tools for Remote Teaching, Learning and Work Resource Guide \(https://www.maine.edu/information-technology/support/tools-resource-guide/\)](https://www.maine.edu/information-technology/support/tools-resource-guide/) has been updated to include information regarding internet connectivity options across the state. The FCC recently announced the 'Keep Americans Connected' pledge which asks telecom providers to play their part to ensure citizens are able to maintain or gain internet access, including providing current mobile subscribers with unlimited data and free mobile hotspot services for the next 60 days. On the Resource Guide, we've included a **NEW** interactive graphical map showing the locations of educational sites in Maine where internet and/or computer access may be accessible to students (as of today). We've also included a listing of Public libraries in the State as well as the most popular national chains where free public WiFi is available. As the COVID-19 situation in Maine continues to change by the hour, the availability of these resources may be affected and we will be keeping this guide up to date.
- **Resources for Teaching and Working Remotely**
The [Tools for Remote Teaching, Learning and Work Resource Guide \(https://www.maine.edu/information-technology/support/tools-resource-guide/\)](https://www.maine.edu/information-technology/support/tools-resource-guide/) has been developed to provide a comprehensive source of information for faculty and staff exploring options for teaching or working remotely, including how to access voicemail and forward incoming calls. We encourage everyone to please refer to this guide for timely updates and information as new tools or services are offered. We would also like to remind faculty and staff that updated remote work guidelines will be made available on the [UMS Health Advisory site \(https://www.maine.edu/health-advisory/\)](https://www.maine.edu/health-advisory/). We are currently exploring mechanisms to enable faculty and staff to access office PC workstations and network-based resources from off campus. At this time, the University is NOT authorizing the relocation of desktop workstations and equipment, including monitors and printers, without prior management approval. Please refer to the Resource Guide for additional information and guidance.

Should you have any questions or need assistance, please contact help@maine.edu or visit the [UMS IT Support site \(https://www.maine.edu/information-technology/support/\)](https://www.maine.edu/information-technology/support/).

Sincerely,

David Demers

Chief Information Officer