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Coronavirus Community Updates_FAQ_Room and Board, and Other Budget Questions

University of Maine

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Novel Coronavirus Community Updates

Frequently Asked Questions

- [Pass/fail and other academics questions](#)
- [Accessibility accommodations and Student Accessibility Services](#)
- [Faculty and staff](#)
- [Office of Innovation and Economic Development and Foster Innovation Center program changes](#)
- [Room and board, and other budget questions](#)
- [Student veterans](#)
- [UMaine and UMM community alerts](#)
- [UMaine, UMM community members returning to campus](#)
- [UMaine ongoing campus life and events](#)
- [UMaine research and graduate school](#)
- [UMM ongoing campus life and events](#)

Resources and updates

- [Remote teaching resources from CITL](#)
- [Remote learning resources from UMaine Online](#)
- [Tools for remote work, teaching and learning from UMS Information Technology](#)
- [U.S. Centers for Disease Control and Prevention Coronavirus Disease information](#)
- [Maine Centers for Disease Control and Prevention Coronavirus Response](#)
- [Maine Emergency Management Agency](#)
- [Latest announcements from Maine Governor's Office](#)
- [University of Maine System Information and updates regarding Coronavirus](#)

Room and board, and other budget questions

Note: These UMaine/UMM FAQs are subject to change at any time. Please check this site regularly for the latest information as it becomes available. The most recent additions and changes are at the top of this page. Last modified March 25, 2020.

When will we get refunds?

The University of Maine System has announced [room and board adjustments and rebates](#) for residential students:

In an effort to minimize financial impact on students and families, room and board adjustments for those students who have checked out with their Residence/Student Life Office were posted to students' accounts based on an effective date of March 13, 2020.

Adjustments were posted to the students' existing account and reduced the amount owed. If the adjustment resulted in a credit balance, refunds were processed and disbursed to students.

The room and board adjustment process was completed by March 31, 2020.

The University of Maine System recommends that [students enroll in direct deposit](#) to expedite receipt of refund dollars. In the event you are unable to participate in direct deposit, the University of Maine System recommends reviewing and updating your refund address on MaineStreet.

Will there be refunds for student parking permits?

No.

What do you mean by family contributions?

Family contributions are what was paid above scholarships and financial aid. Students will be refunded a prorated amount for room and board.

Will we potentially be getting a refund back for the half of the semester we're not at UMaine? Or could that money be used for next year's tuition?

There is no refund for tuition. Classes continue this semester with varying modalities.

UMS Chancellor Malloy's update, April 3

Published: April 03, 2020

UMS-IT Zoom security update, April 2

Published: April 03, 2020

Updated FAQs, April 2

Published: April 02, 2020

HR update on the Families First Coronavirus Response Act, April 1

Published: April 02, 2020

UMS news release on room and board reimbursements, student fees, April 1

Published: April 01, 2020

