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Coronavirus Community Updates_FAQ_UMaine Ongoing Campus Life and Events

University of Maine

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Novel Coronavirus Community Updates

Home Remote teaching Remote learning FAQs Latest updates Workplace guidelines Travel guidelines

Frequently Asked Questions

- Pass/fail and other academics questions
- Accessibility accommodations and Student Accessibility Services
- Faculty and staff
- Office of Innovation and Economic Development and Foster Innovation Center program changes
- Room and board, and other budget questions
- Student veterans
- UMaine and UMM community alerts
- UMaine, UMM community members returning to campus
- UMaine ongoing campus life and events
- UMaine research and graduate school
- UMM ongoing campus life and events

UMaine ongoing campus life and events

Note: These UMaine/UMM FAQs are subject to change at any time. Please check this site regularly for the latest information as it becomes available. The most recent additions and changes are at the top of this page. Last modified April 2, 2020.

Will UMaine and UMM have in-person Commencement ceremonies in May?

All University of Maine System universities and the Law School will be awarding degrees on schedule and recognizing the academic achievements of our graduating students. While traditional in-person commencement exercises are not possible during the pandemic, each university will determine an appropriate alternative celebration that balances the need to protect public health with the joyful recognition of our students' academic aspirations and achievements.

Traditionally, this point in the spring semester is a time of great hope and anticipation for graduating students. Despite the coronavirus pandemic, our graduating students must remain hopeful and anticipate their bright futures. The University of Maine and University of Maine at Machias understand and share the disappointment of our graduating students and their thousands of family members, friends, colleagues and other supporters at not being able to have the traditional in-person commencement at this time. **The University of Maine and University of Maine at Machias will hold in-person Commencement celebrations for our 2020 graduates, and will announce dates for those events, hopefully to be held this fall, based on health and safety guidance from the federal and state Centers for Disease Control and Prevention.** The Commencement Planning Committee will be reaching out to graduating students. We will be creative and responsive to help ensure that our 2020 graduating students receive the recognition and celebration of their achievements they so deserve.

Is there a possibility for a postponed graduation?

The University of Maine and University of Maine at Machias will hold in-person Commencement celebrations for our 2020 graduates, and will announce dates for those events, hopefully to be held this fall, based on health and safety guidance from the federal and state Centers for Disease Control and Prevention. In the event that the virus continues to proliferate and we are unable to offer a Commencement in calendar year 2020, students who applied to participate in the May 2020 Commencement will be able to participate in the May 2021 Commencement exercises, upon request.

Could the university display our names on the football field display board?

The scoreboard displays the names of all August and December 2019 graduates who indicated they were attending the 2020 ceremony, as well as ALL students who applied for either May, August or December 2020 graduation. Students with confidentiality holds or those who indicated they do not want to be included will not have their names displayed. We are in the process of making a video of the scrolling names of the scoreboard.

Is it possible to still buy a gown so I can have personal photos made?

Students may purchase undergraduate and master's academic regalia on the [University Bookstore website](#). There is no shipping fee.

Are New Balance Student Recreation Center and Maine Bound Adventure Center open?

Both the Rec Center and Maine Bound will be closed until further notice.

Is the Package and Postal Center open?

The Package and Postal Center will be open Monday, Wednesday and Thursday from 10 a.m.–Noon by appointments. Students receiving packages will be notified of their location in our TZ locker system in Memorial Union. Contact the PPC with questions at 207.581.3727 or email um.packagepostal@maine.edu.

Is Printing Services open?

Printing Services is operational, but is closed to the public. Hours: 8 a.m.–4:30 p.m. Access by appointment only.

For customer service, call 207.581.3767. Call 207.581.3772 for access to the building by appointment. Order jobs online at the [Printing Services online order portal](#).

Please visit the [Printing and Mailing Services website](#) or social media (@UMainePrintMail) for updates.

Is Mailing Services open?

The Mailroom, located in the Keyo Building, is operational but closed to the public. Hours: Monday–Friday, 8 a.m.–4:30 p.m. Mail and packages are continuing to be delivered to campus buildings during regular hours throughout each week.

Call 207.581.3760 for questions about mail services and/or to arrange an appointment for drop off or pick up of mail or packages.

Please visit the [Printing and Mailing Services website](#) or social media (@UMainePrintMail) for updates.

Is UMaine Dining open?

Starting Friday, March 27, the Bear's Den will be closed. Hilltop Dining will be open for take out daily from 9 a.m.–2 p.m. and 4:30–6 p.m.

Is the MaineCard Office open?

MaineCard Services will suspend notary services and parking services. The MaineCard Service Center will continue to provide card replacement requests for people with immediate needs and new MaineCard requests (ie. a new employee). Set up an appointment by emailing um.mainecard@maine.edu. [Access your MaineCard account online.](#)

Is the Memorial Union open?

The Memorial Union is closed to the public through May 10. It is only accessible to UMaine and University of Maine System students and employees. Building hours: 7 a.m.–7 p.m. Monday–Friday; 7:30 a.m.–6 p.m., Saturday–Sunday.

All food service shifts to Hilltop Dining March 27. Daily hours: 9 a.m.–2 p.m. and 4:30–6 p.m., Saturday–Sunday.

Is the UMaine Counseling Center open?

The Counseling Center is open Monday–Friday, 10 a.m. to 3 p.m. beginning Thursday, March 26. Students calling the center for services will be scheduled for consultations and brief interventions by phone as appointments become available. These changes are necessary because of significantly reduced staffing due to the COVID-19 pandemic. Please continue to check [our website](#) for updates.

Is the library still going to be open?

Raymond H. Fogler Library is committed to serving the UMaine community. As the semester goes on, we will continue to adapt our services and resources to support research, teaching, and learning at UMaine.

The Fogler Library Reference and Information Literacy Department is available by online chat, email, and zoom to help with any questions about library materials or research. Faculty and students may reach out to their [subject specialists](#) directly for research support. Reference librarians are also hosting [open research support sessions via Zoom](#) every weekday from 12:00 pm – 2:00 pm.

Fogler Library will continue to make [print resources available](#) as well. If you need articles or book chapters, we will scan those and provide them electronically. If you need an entire book from our collection, we can mail it to your current address.

As we transition to remote learning, updates, FAQs, and useful information will be collected and posted on our website's [Service Updates and Information](#) page. UMaine faculty, students, and staff are encouraged to contact the library with ideas for how we can support the UMaine community.

Are the University Bookstore and Bear Necessities Fan Shop open?

Until further notice, University Bookstore and Bear Necessities Fan Shop is closed to the public.

The stores are offering free shipping on all online ground orders until the end of the semester.

[Shop University Bookstore online on their website.](#)

University Bookstore:

Faculty, staff and student support is available: Monday–Friday, 8 a.m.–4:30 p.m. Contact the bookstore at 207.581.1728, email um.bookstore@maine.edu; Contact the Tech Center at 207.581.2580. Follow on Facebook @UMaineBookstore and on Instagram @umbookstore.

Bear Necessities Fan Shop:

Contact: 207.581.1112, email um.bearnecessities@maine.edu or [shop online at the Go Black Bears website](#). Follow Bear Necessities Fan Shop on Facebook @UMaineBearNecessities and on Instagram @umbnecessities.

Is Northern Light Cutler Health Center open?

To reduce disease transmission, Cutler Health Center is only scheduling appointments for new illnesses and injuries at this time. Please call ahead at 207.581.4000. Care for primary care patients is ongoing, if you have questions or needs related to treatment plans and medications, please call us. We are still operating Monday through Friday, 8 a.m.–5 p.m.

Faculty have outstanding orders for equipment and supplies scheduled to be delivered to their offices and labs on campus. How will deliveries be handled on campus during this period?

UPS and FedEx have been notified that UMaine Mailing Services can take delivery of packages. Those items will then be delivered to buildings via campus mail. Members of the university community who want to drop off mail at Keyo Building will need to call ahead: 207.581.3760.

Is the Children's Center still open for childcare?

The UMaine Children's Center is closed through April 24.

Is the Community Connector Bus in operation?

The Community Connector bus service is operating regular service for now and anyone with a problem cancelling. The Black Bear Orono Express will stop for the academic year on March 20. And has no a MaineCard can still ride the bus for free. For information on bus routes, visit the following pages:

- [BBOE route](#)
- [Old Town route](#)
- [Community Connector website](#)

How do I know if a University of Maine Cooperative Extension event is happening in the state?

Check the [UMaine Extension cancellations webpage](#) or connect with the contact person for the event.

Can students make appointments with the Career Center?

The Career Center is available for all usual services. All appointments will be via phone and videoconferencing. To schedule an appointment call 207.581.1359. See the [Career Center website](#) for hours of operation and online chat "walk-in hours."

What UMaine athletics facilities are closed?

Mahaney Dome, New Balance Field House and Wallace Pool are closed until further notice.

Are undergraduate and graduate students who work on campus, including work study students, allowed to continue employment?

At this time, yes. Those student employees are those living off campus or have received exemptions to remain living in residence halls. Student employees should report to work at the direction of their supervisors.

Are UMaine museums, art galleries and Emera Astronomy Center open?

Our museums are closed to the public as of noon, March 13 until further notice. Lord Cored Gallery and Emera Astronomy Center also are closed. All on-site public programming is canceled through April 30. Updates will be made as information becomes available. The University of Maine Museum of Art, Hudson Museum, and Page Farm and Home Museum each has online content, and continue to explore ways to provide other online engagement with their collections.

UMaine faculty and staff, including those with emeritus status, are welcome to visit the UMMA by appointment, Tuesday–Friday, 10 a.m.–5 p.m.

Can students see campus counselors or accessibility coordinators?

Those offices are currently open.

What is the status of summer camps and other events?

Decisions are forthcoming.

What happens if students have packages coming in to the campus Postal Center after March 22?

Student mail and packages will be forwarded to the address listed in MaineStreet. Students also can make special arrangements with the Postal Center if the package is already en route.

What about UMaine spring sports?

All athletics for the spring season at UMaine have been canceled.

Will UMaine Accepted Student Days occur?

Due to the public health concerns associated with COVID-19, the University of Maine is providing virtual Accepted Student Day programs this spring. The University of Maine Office of Admissions is committed to ensuring our students have the information needed to make their college decision, and will continue to remain fully engaged with prospective students and families as they navigate the college selection process. Please contact the Office of Admissions with any questions: 207.581.1561; umaineadmissions@maine.edu.

